

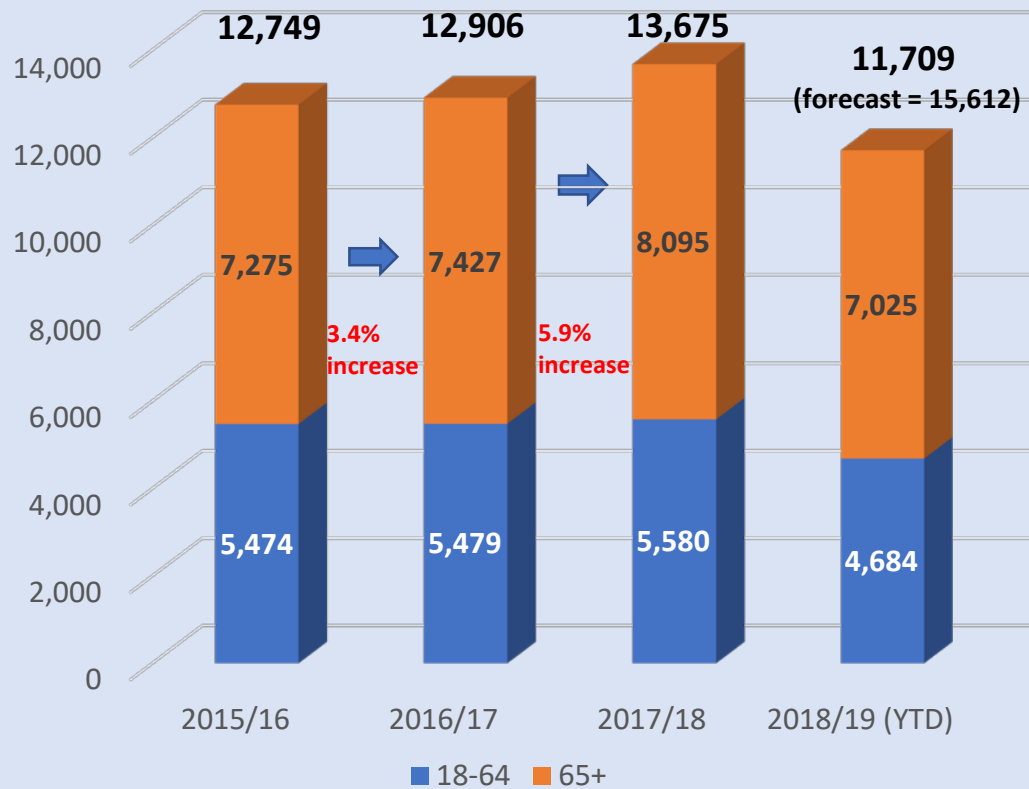
Adult Social Care

Key Data

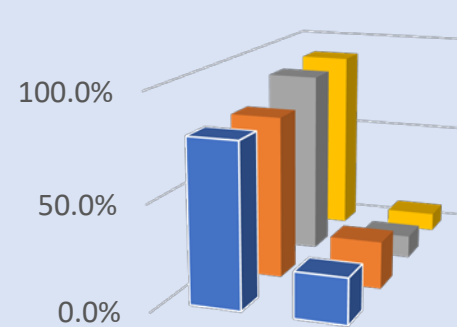
2018/19 – Quarter 3

Understanding demand

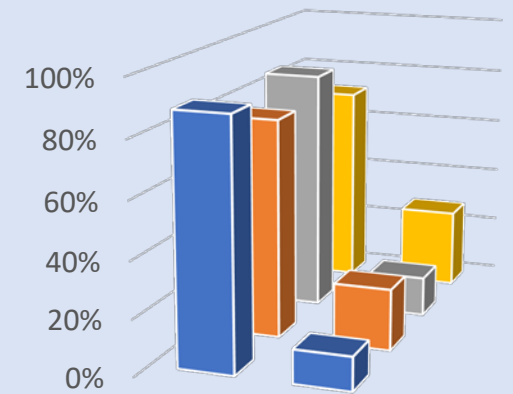
Requests for support



... for those leading to formal assessments



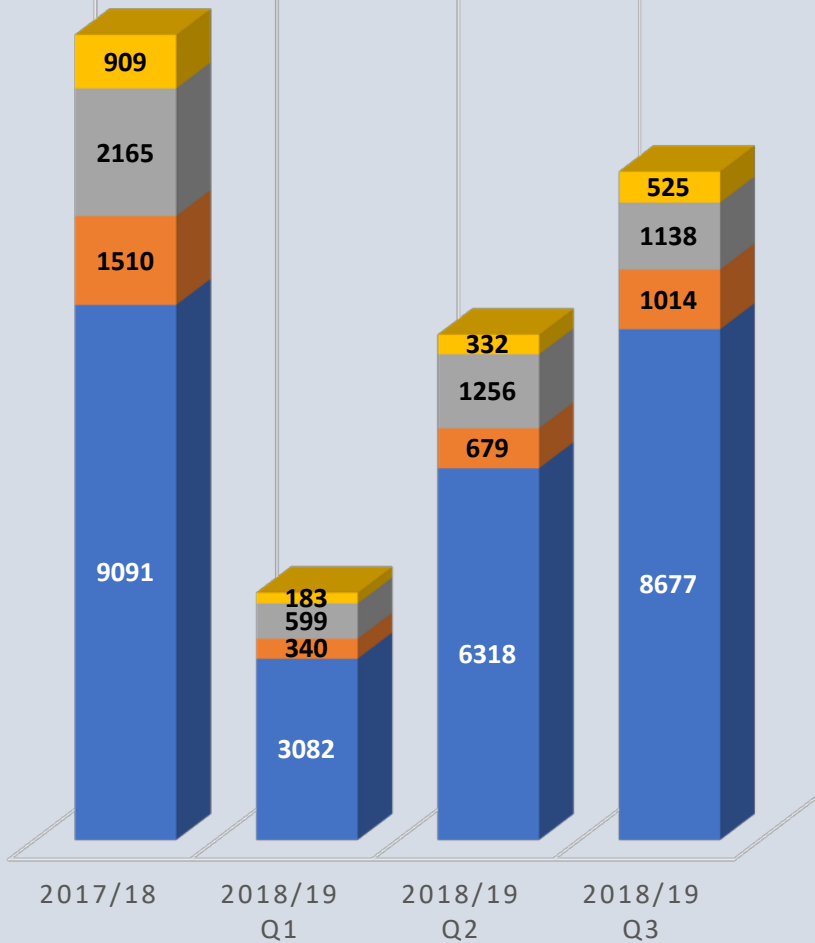
	Completed within 28 days	Not completed within 28 days
■ 2015/16	78.2%	21.8%
■ 2016/17	78.3%	22.7%
■ 2017/18	89.1%	10.9%
■ 2018/19 - Q3	91.1%	8.9%



	Eligible for support	Not eligible for support
■ 2015/16	88%	12%
■ 2016/17	78%	22%
■ 2017/18	86%	14%
■ 2018/19 - Q3	72%	28%

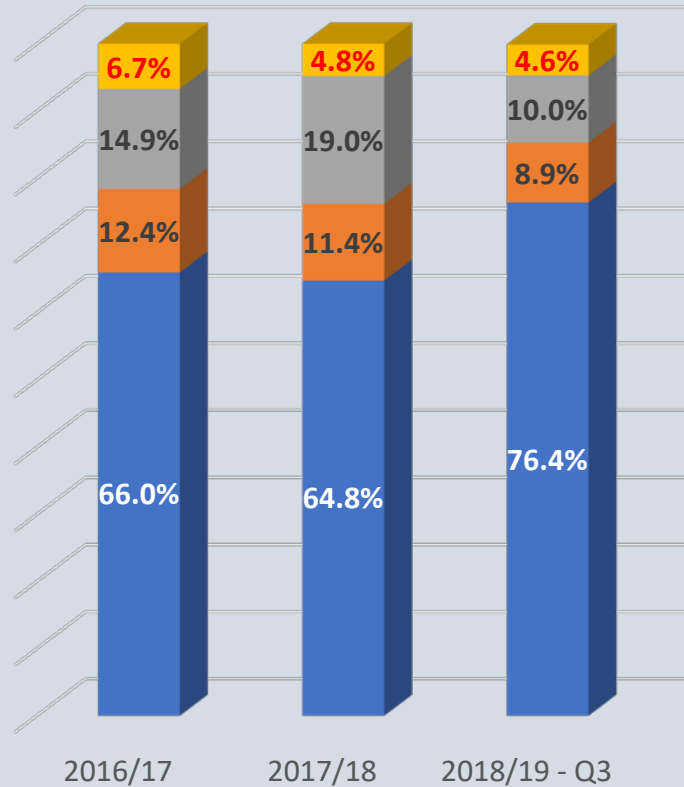
Meeting needs appropriately

During 2017/18 and 2018/19 (YTD), following a request for support clients received:



Compared to 2016/17

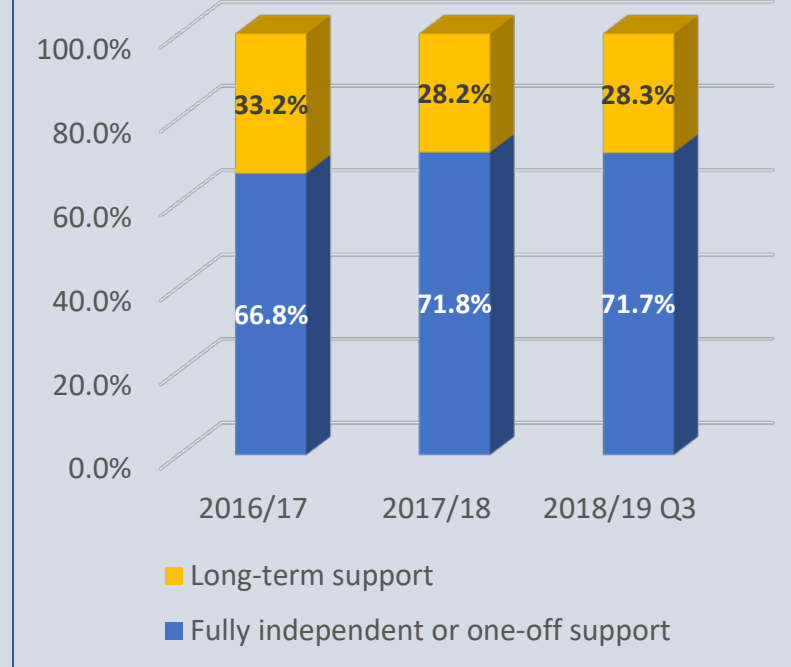
LTS - 31% decrease →



- Long-term support
- Other short-term support
- Short-term services to maximise independence
- No services / information, Advice and Guidance

Following short-term support to maximise independence for new clients ...

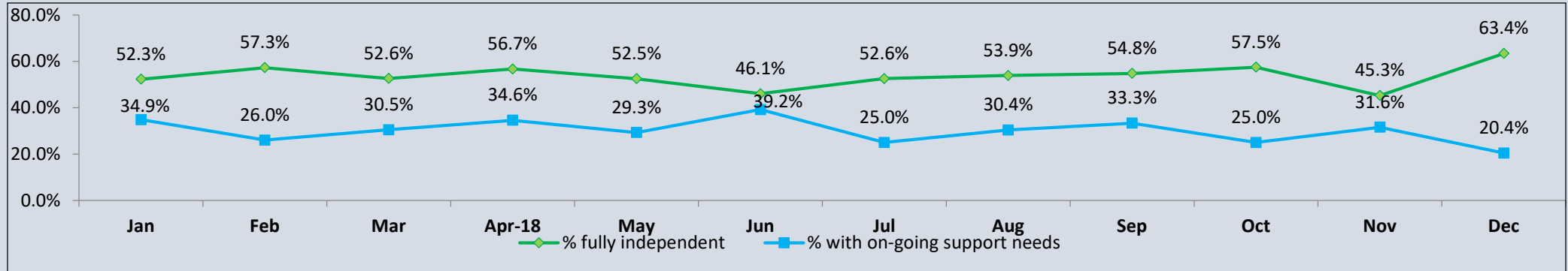
LTS - 14.8% decrease →



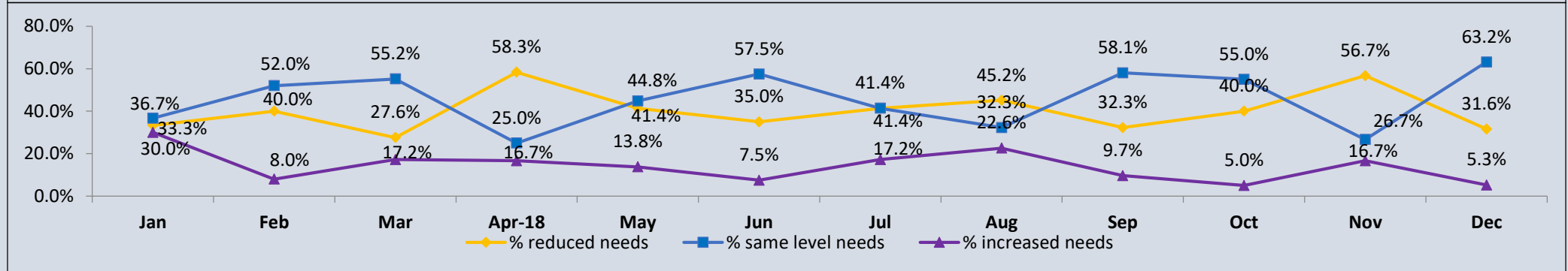
- Long-term support
- Fully independent or one-off support

Preventative services

Outcomes of preventative services (January '18 – December '18)

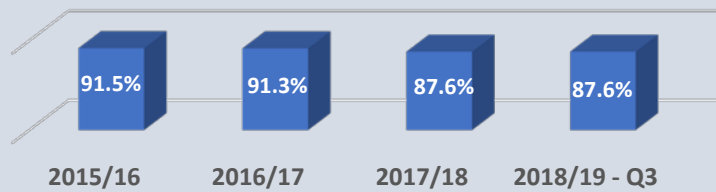


Outcomes for those with on-going support needs (January '18 – December '18)



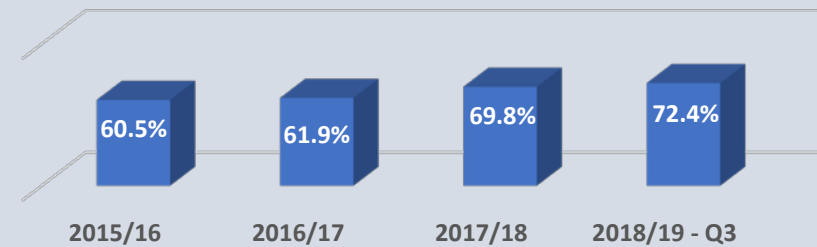
Adult Social Care Outcomes Framework measures:

2B(i) Outcomes for older people receiving reablement following a hospital discharge



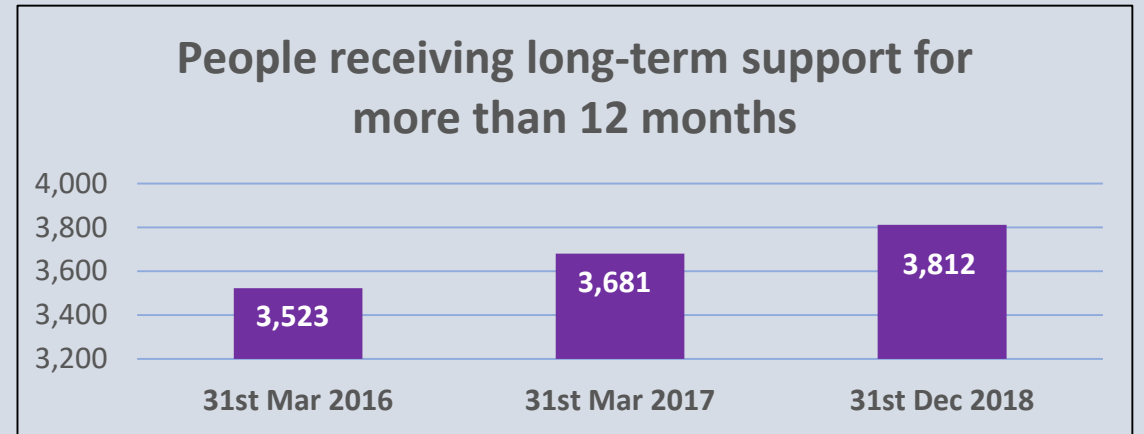
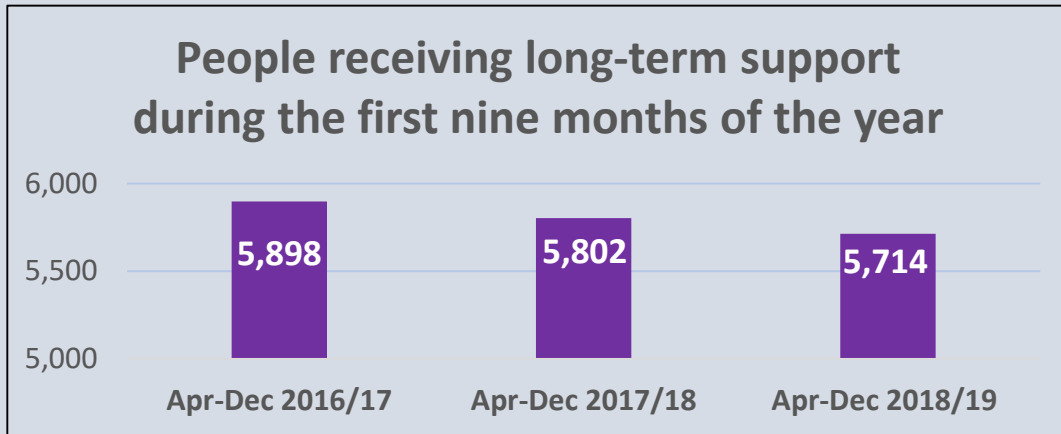
■ Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services.

2D: The outcomes of short-term services



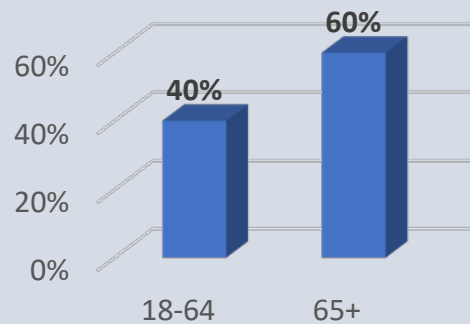
■ Percentage of those that received a short term service during the year where the sequel was either no ongoing support or support of a lower level

Long-term support

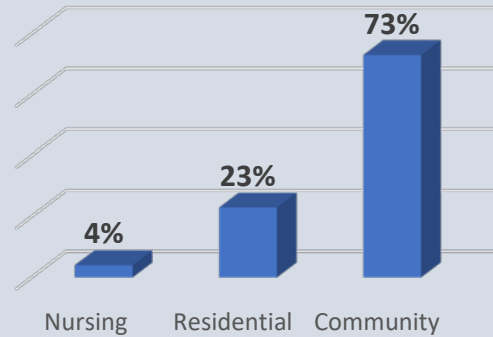


For Q3 2018/19:

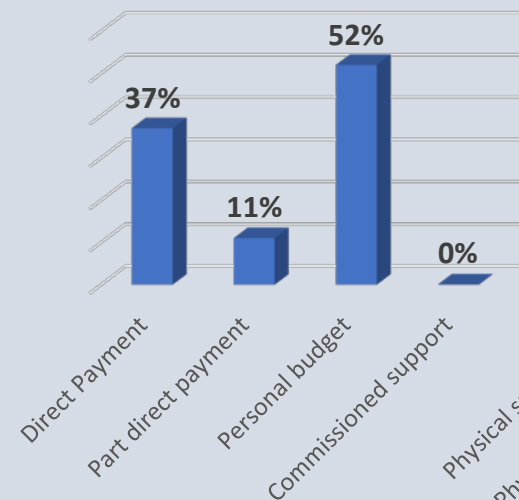
Age profile



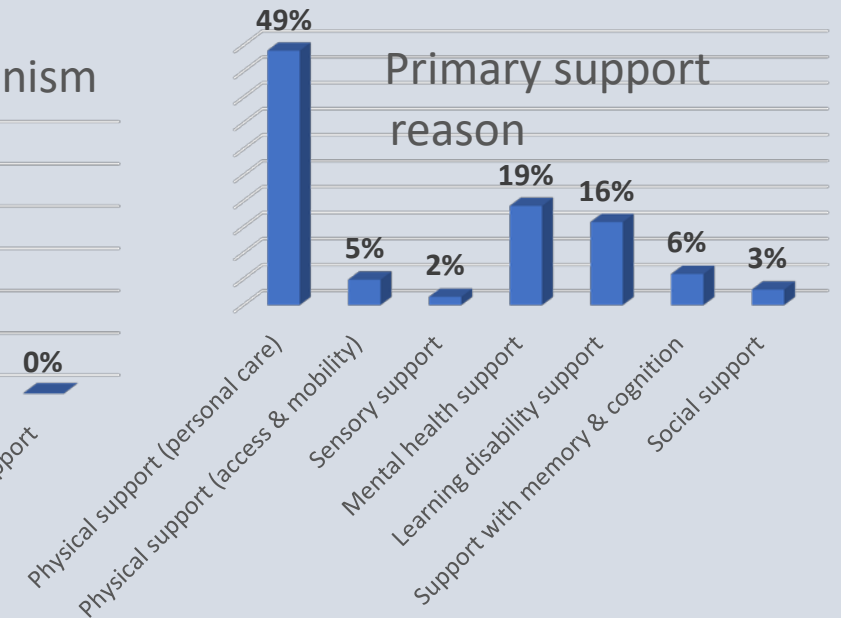
Support setting



Delivery mechanism

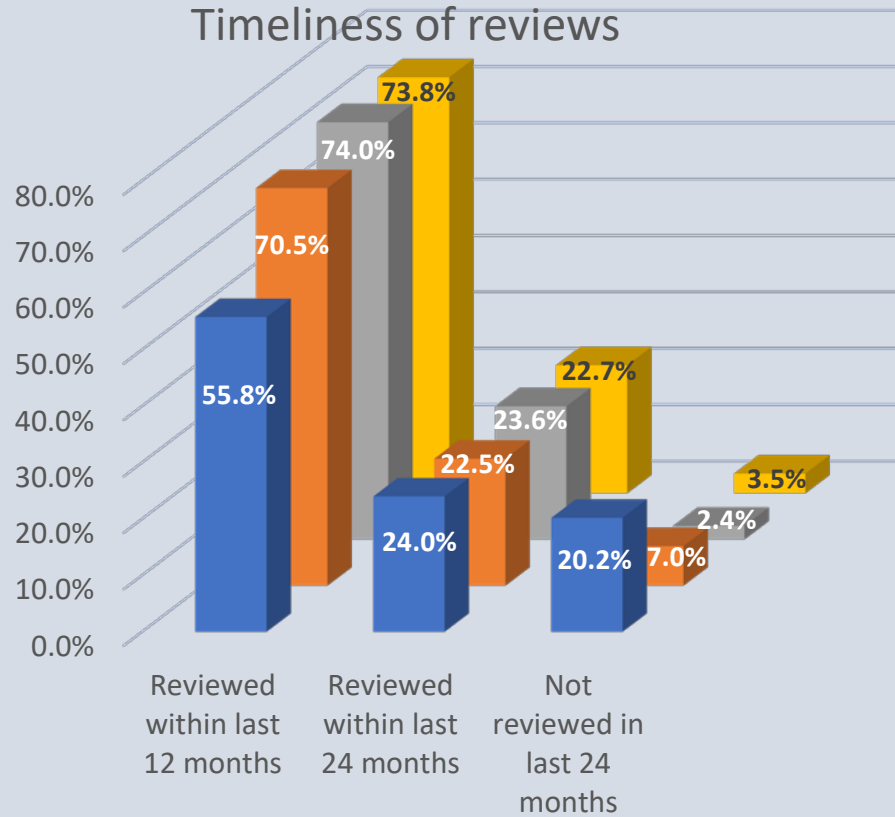


Primary support reason

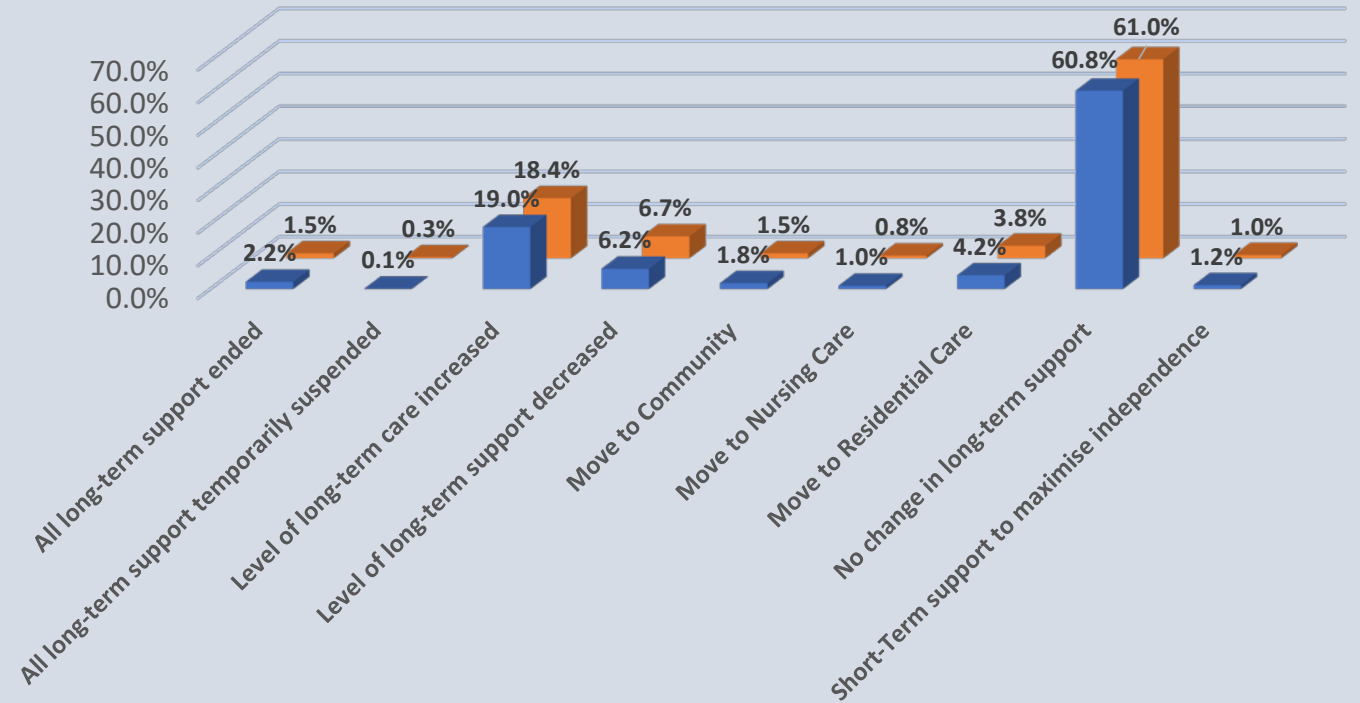


Reviewing needs

Timeliness of reviews



Outcome of reviews

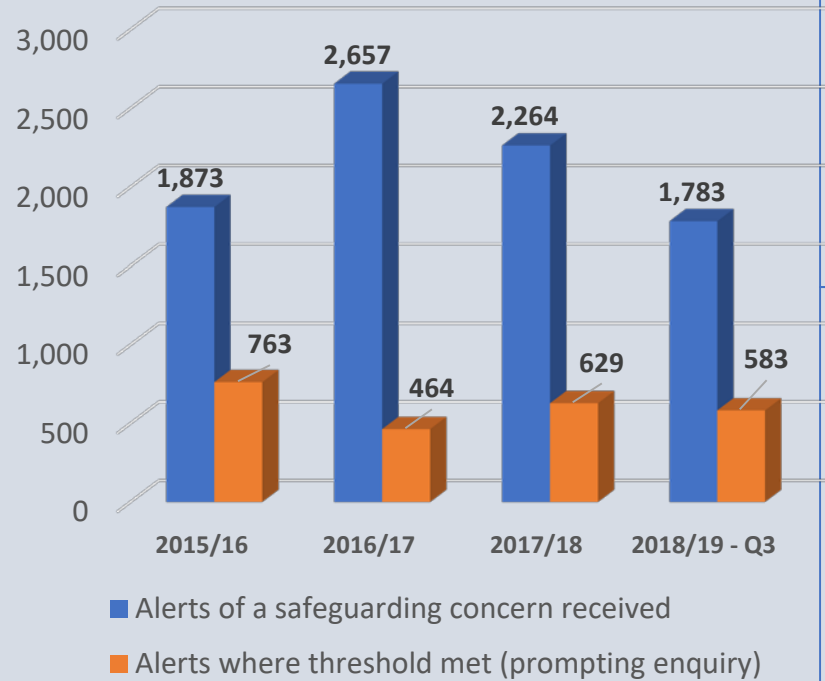


■ 2015/16 ■ 2016/17 ■ 2017/18 ■ 2018/19 - Q3

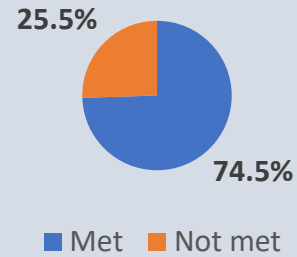
■ 2017/18 ■ 2018/19 Q3

Safeguarding

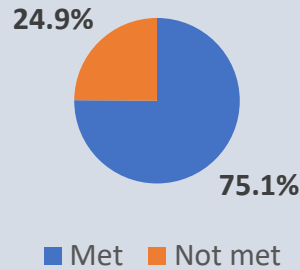
Alerts and Enquiries



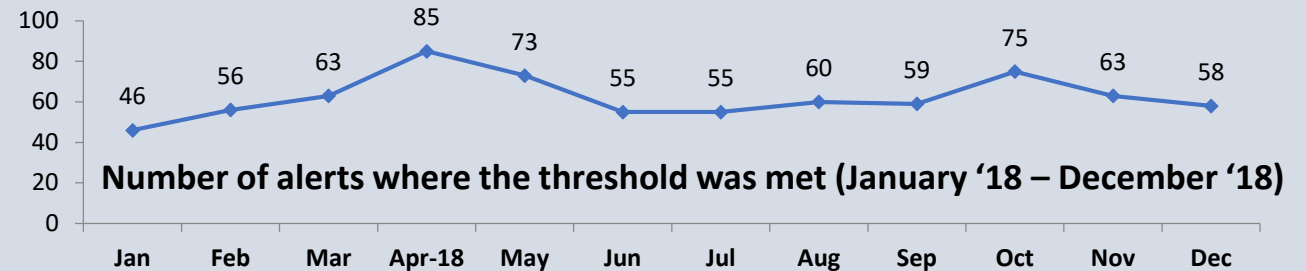
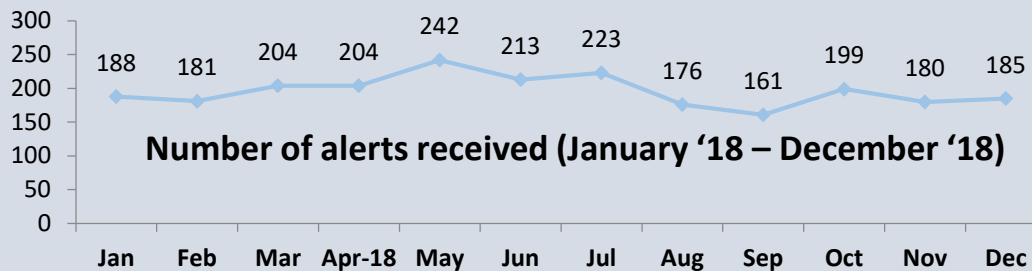
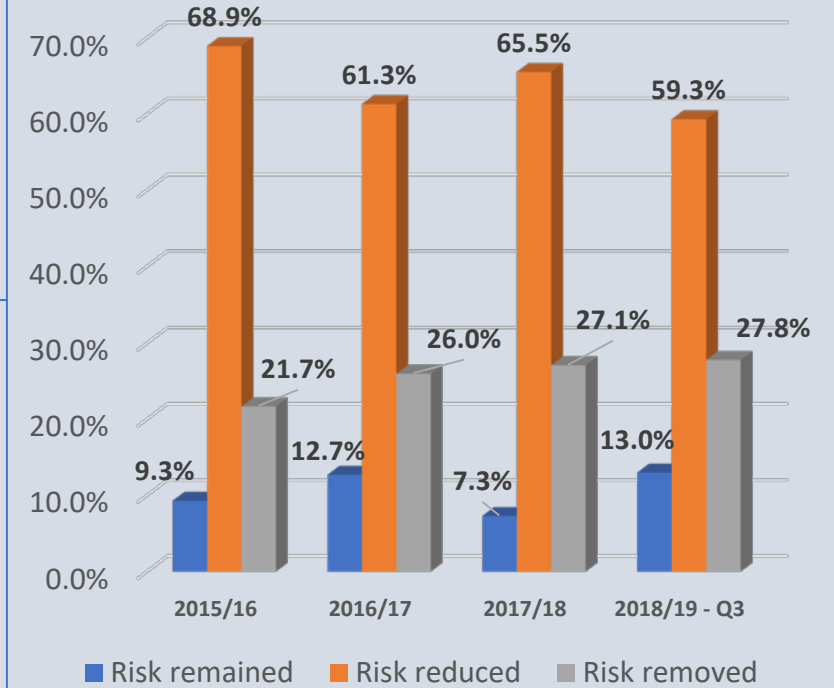
Threshold decisions made within 7 days of receipt of alert (2018/19 – Q3)



Action to make safe taken within 24 hours of threshold decision (2018/19 – Q3)



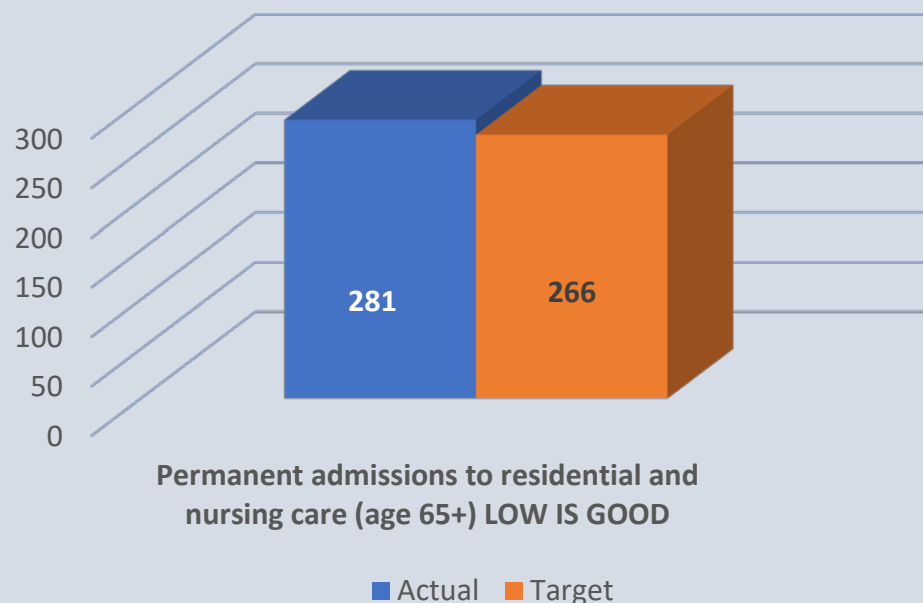
Outcomes



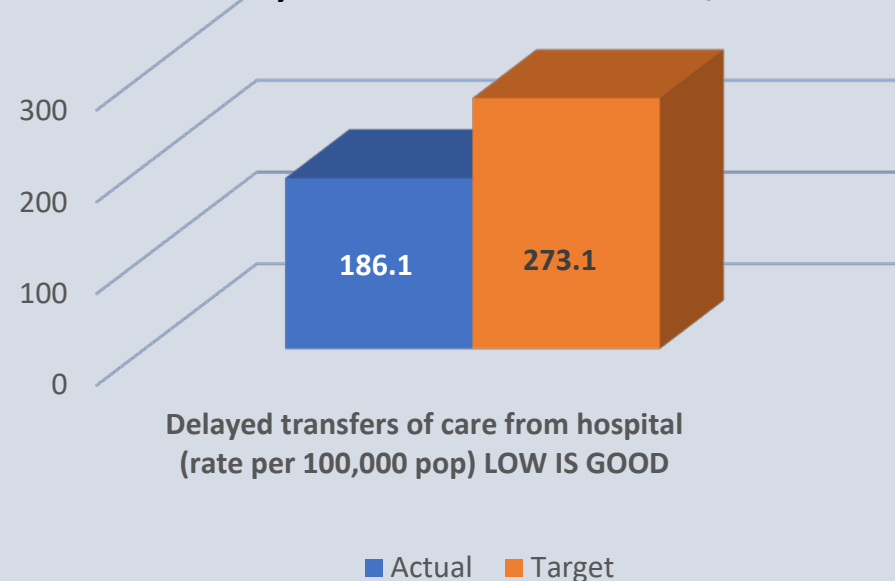
Better Care Fund (Health and Social Care integration)

Better Care Fund national metrics - see also '91 days' measure on slide 4

Permanent admissions to residential and nursing care (65+) – 2017/18



Delayed Transfers of Care – 2017/18

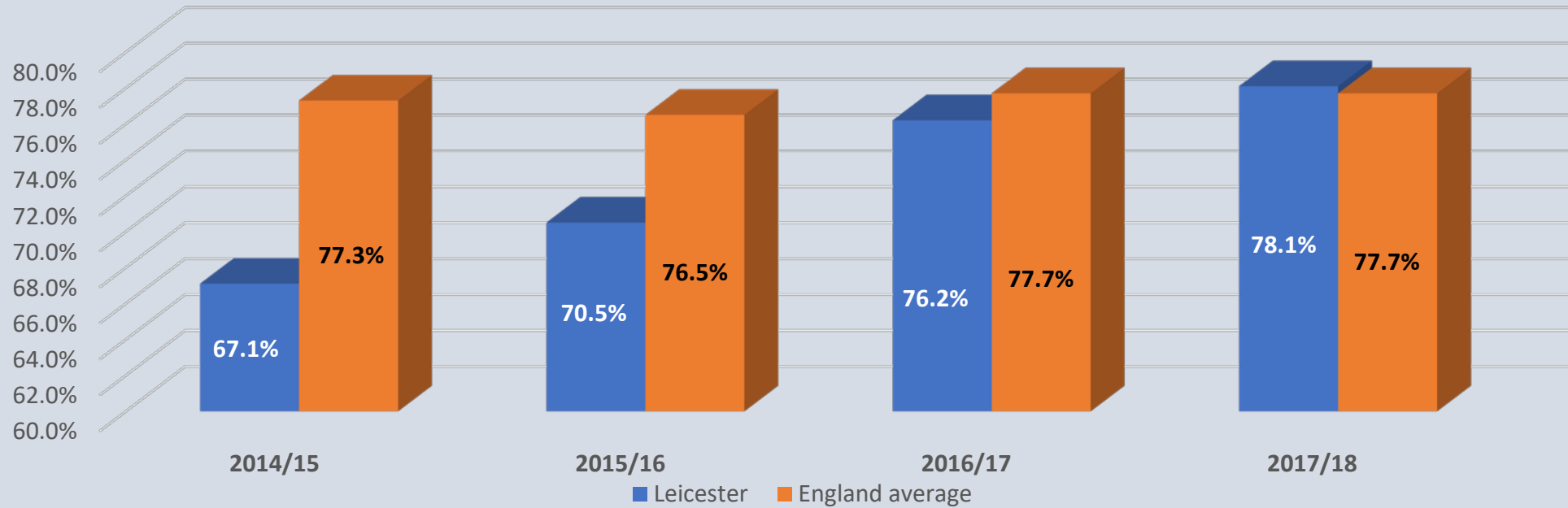


Permanent admissions to residential and nursing care (65+)				
2014/5	2015/16	2016/17	2017/18	2018/19 (Q3)
287	258	282	281	192 (forecast = 256)

Delayed Transfers of Care - ASCOF definition				
2014/5	2015/16	2016/17	2017/18	2018/19 (Q2)
13.0	6.0	8.9	8.8	5.2

Choice and control

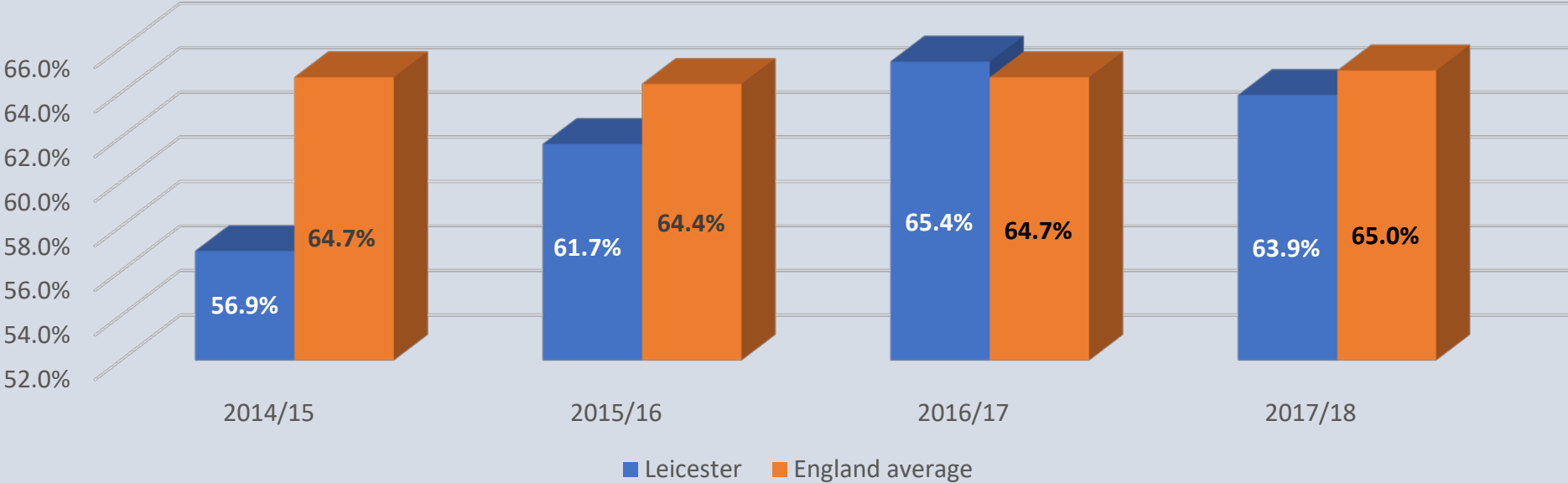
Proportion of people who use services who have control over their daily life
(ASCOF measure – 1B)



England ranking			
146/150	138/150	100/150	72/150

Customer satisfaction

Overall satisfaction of people who use services with their care and support
(ASCOF measure – 3A)



England ranking			
139/150	104/150	64/150	80/150